

## **Accessibility Statement**

### **Using this website**

This website is run by Nettlestead Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reading (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

### **Viewing the website the way you want to**

We provide some hints and links in the sections below. Suggestions are offered in good faith for user convenience but please note that plugins and software are used at your own risk. Nettlestead Parish Council is not responsible for any issues arising from the use of tools or plugins over which they have no influence or control. Although plugin suggestions are for Chrome, similar (and sometimes the same) plugins exist for other browsers.

- Page content reflows to fit the resolution and orientation of your device. The content will also reflow if you zoom-in to the screen: we have tested this up to a zoom level of 300%.
- On a laptop/PC browser, you can magnify text either by increasing the font size in your browser settings (or with browser plugins – for example A+ Font SizeChangerLite for Chrome) or using the inbuilt browser zoom function – CTRL + (Windows) or CMD + (Mac). Using a mix of both techniques can give fine-tuned viewing experiences.
- On a mobile device get magnification and reflow by changing the browser default font size and default display size in the accessibility settings menu.
- Default colour contrasts meet accessibility guidelines on most pages with a few minor exceptions (for example some hyperlinks in headers/footers). You can change the default background colours using browser plugins like HighContrast or ScreenShader.
- People using keyboard navigation can easily see where they are on the page because the current tab focus is clearly highlighted in contrasting colours.
- Colour is never used as the sole way of communicating information

### **How accessible is this website?**

We know some parts of this website aren't fully accessible:

- you can't modify the line height or spacing of text
- some PDF documents aren't fully accessible to screen readersoftware
- you can't skip to the main content when using a screen reader
- default colour contrasts meet accessibility guidelines on most pages with a few minor exceptions (for example some links in headers)

### **What to do if you can't access parts of this website**

If you need information on this website in a different format like accessible PDF, Word, large print, easy read,

- Email – [clerk@nettlesteadpc.org](mailto:clerk@nettlesteadpc.org)
- Call – 07396 725 812

We'll consider your request and get back to you in within 5 working days.

### **Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting the requirements of the accessibility regulations, contact: the Parish Clerk – email: [clerk@nettlesteadpc.org](mailto:clerk@nettlesteadpc.org) or telephone: 07396 725 812.

### **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#)

### **Technical information about this website's accessibility**

Nettlestead Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is fully compliant with the 2.2AA standard.

### **How we tested**

Testing was carried out using WAVE, and Web Accessibility Plug In