## **Logging Enforcement complaints:**

To avoid delay when officers are out of the office, It is imperative that cases are logged through the online reporting tool at:

https://self.maidstone.gov.uk/service/report a planning enforcement b reach

Or email directly to the enforcement inbox at:

planningenforcement@maidstone.gov.uk

The Enforcement Team's work patterns ensure the inbox is monitored between 8am-6pm each day. Unless you are in a specific conversation with an officer all contact should be directed through the inbox.

Please note that emailing managers can cause further delays



